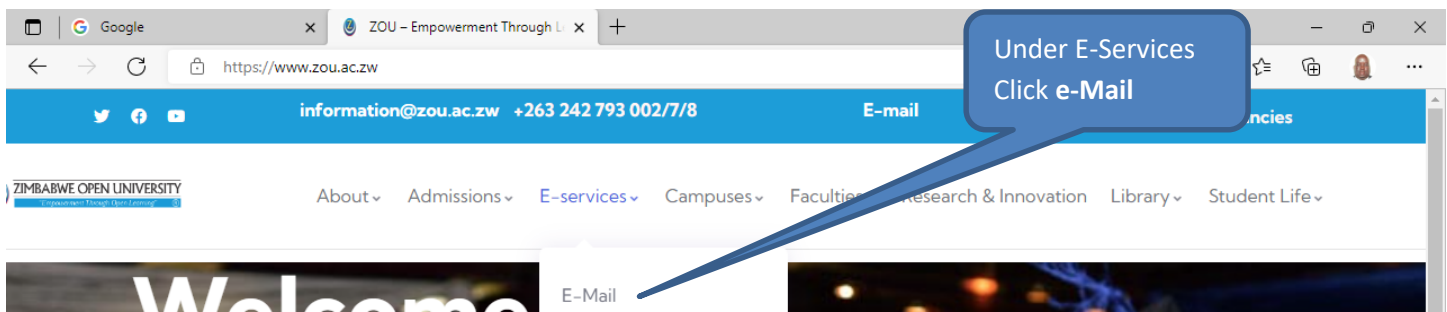# ZIMBABWE OPEN UNIVERSITY
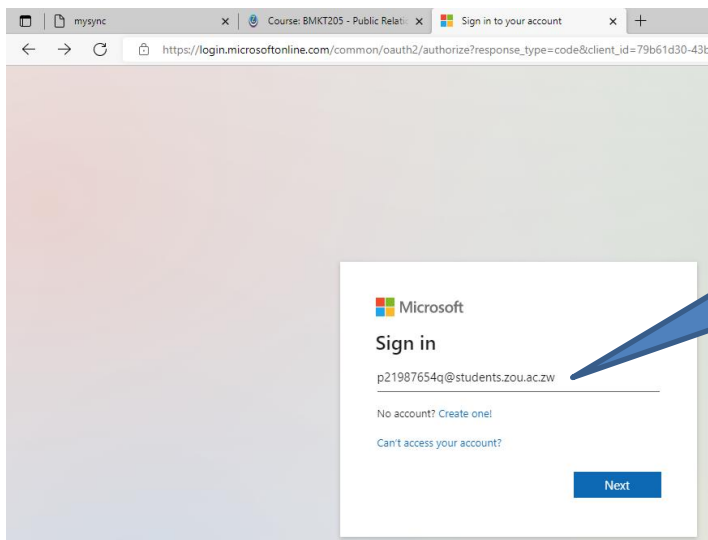### "Empowerment Through Open Learning" ®

How to register ZOU Student Email?

Open your browser and open ZOU website www.zou.ac.zw

Under E-Services
Click **e-Mail**

Step 1 Do not click **Create one**

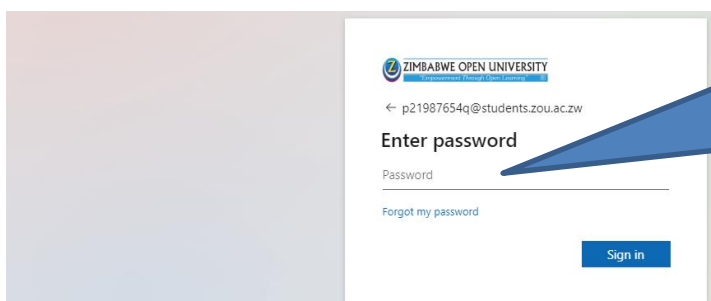Enter your student email

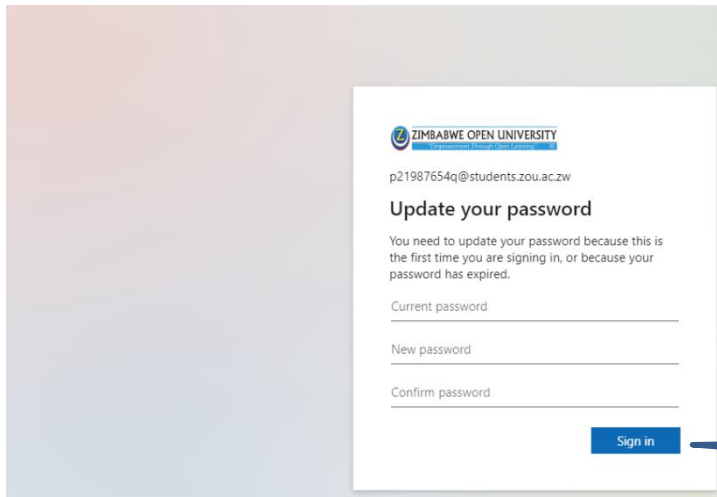**studentpin@students.zou.ac.zw**
and click next

Step 2

Enter the default password
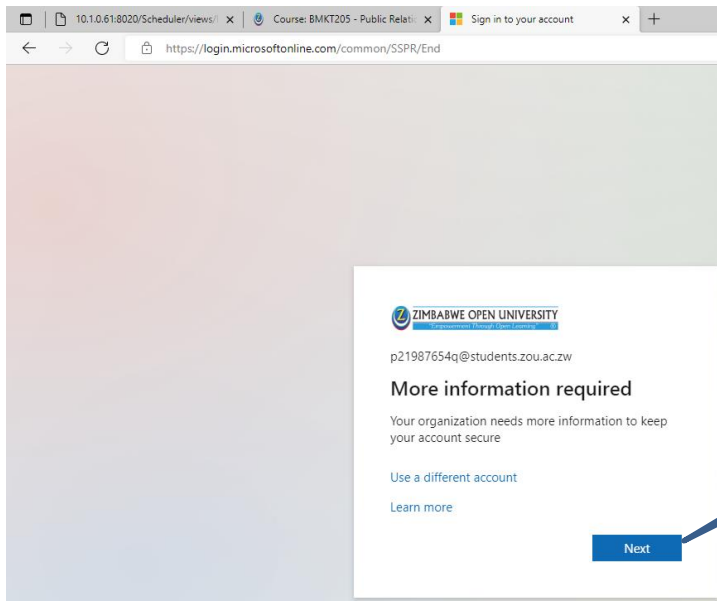
Password@2022

and click Sign in

Step 3

Enter the password Password@2022 under **Current password**

Enter your new password under **New Password**(*use at least one special symbol, one number, one lowercase character, and one corresponding uppercase character*)

Repeat the above password under **Confirm Password**

ZIMBABWE OPEN UNIVERSITY

p21987654q@students.zou.ac.zw

Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

Current password

New password

Confirm password

Sign in

Click Sign In

Step 4

ZIMBABWE OPEN UNIVERSITY

p21987654q@students.zou.ac.zw

More information required

Your organization needs more information to keep your account secure
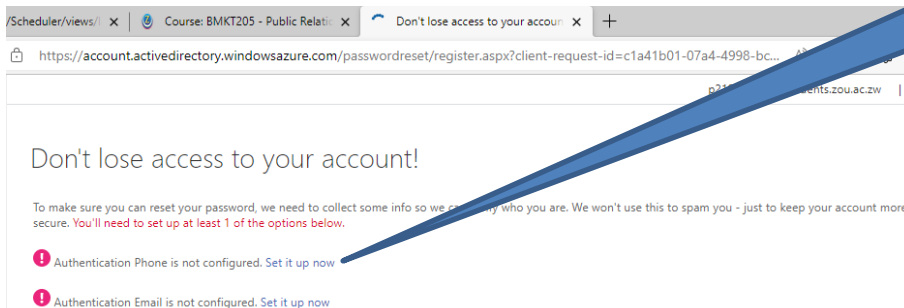
Use a different account

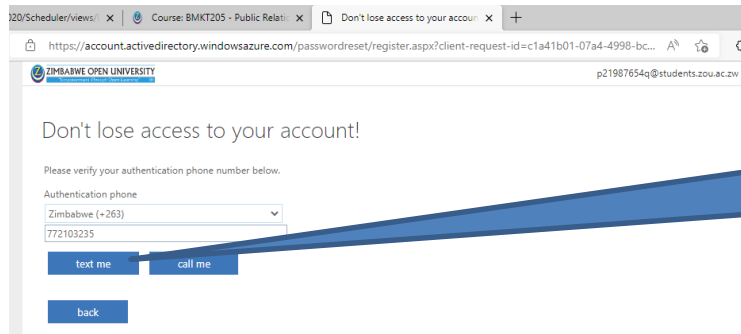Learn more

Next

Click Next

Step 5

Secure your email with 2 –Step Verification(**Do Not Skip this stage**)

Used for password recovery in case you forgot your password

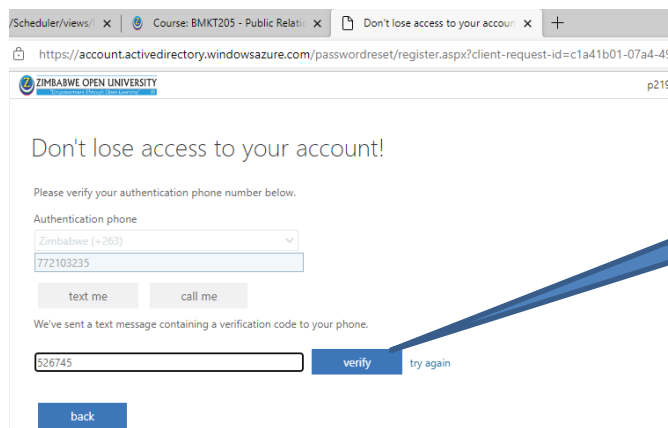Click **Set it up now**

on either Phone or email

https://account.activedirectory.windowsazure.com/passwordreset/register.aspx?client-request-id=c1a41b01-07a4-4998-bc...

Don't lose access to your account!

To make sure you can reset your password, we need to collect some info so we can verify who you are. We won't use this to spam you - just to keep your account more secure. You'll need to set up at least 1 of the options below.

Authentication Phone is not configured. Set it up now

Authentication Email is not configured. Set it up now

Step 6

Select you Country code

and enter your phone number and click **Text me**

Step 7

Check on your phone. You will receive a text message with a code Enter the 6-digit code and click **Verify**

Step 8

Click **Finish**

Please take note the same combination of username and password will be used to

- Access Student email(studentpin@students.zou.ac.zw)
- Authenticate to use the WiFi